

## Level 1 - Health & Social Care

Alcohol Awareness  
Sexual Health Awareness  
Mental Health Awareness  
Substance Misuse Awareness

## Level 2 - Childcare & Education

Caring For Children & Young People  
Understanding Common Childhood Illnesses  
Children & Young People's Mental Health

## Level 2 - Business, Leadership & Management

Customer Service Excellence In Hospitality  
Principles of Business Administration  
Principles of Customer Service  
Principles of Team Leading  
Lean Organisation Management Techniques  
Understanding Retail Operations

## Level 2 - Personal Development & Health

Equality & Diversity  
Improving Personal Exercise, Health & Nutrition  
Safeguarding & Prevent  
Understanding Nutrition & Health

## Level 2 - Health & Social Care

Awareness of Mental Health Problems  
Common Health Conditions  
Counselling Skills  
Customer Service in Health & Social Care  
Dignity & Safeguarding In Adult Health Care  
Falls Prevention Awareness  
Individuals With Learning Disabilities  
Information, Advice & Guidance  
Preparing to Work in Adult Social Care  
Prevention & Control of Infection in Health Care  
Principles of Care Planning  
Principles of Dementia Care  
Principles of End of Life Care  
Safe Handling of Medication In Health Care  
Understanding Autism  
Understanding Behaviour That Challenges  
Understanding Personal Care Needs  
Understanding Specific Learning Difficulties  
Understanding Care & Management of Diabetes